

C-02696A-06-0290

ORIGINAL

OPEN MEETING AGENDA ITEM



0000056569

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4700

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Complaint No. 2006 - 53194

Date: 6/22/2006

Complaint Description: 01A Billing - High/low

Complaint By: First: John Last: McKinstry

Account Name: John McKinstry

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Energy West Incorporated d/b/a Broken Bow Gas Company

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

06/22/06 Recived customer complaint by telephone:

Customer said "This increase is too high- Where is the offset regarding elderly people for those on a fixed income?"

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

06/22/06 Customer comments added to docket

End of Comments

Date Completed: 6/22/2006

Complaint No. 2006 - 53194

Un-Substantiated

Notes: 06/22/06 complaint closed

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